CBT Skills Spread Initiative: Building a program to support doctor and patient mental health

rior to the pandemic, mental health conditions were the leading cause of disability in Canada, with one in two people affected by 40 years of age.1 Now, COVID-19 has turned this crisis into a catastrophe, with half of all Canadians reporting worsening mental health,² and those experiencing the most societal inequities facing the greatest mental health decline during the pandemic.3

Before the pandemic, 85% of Canadians felt that mental health was among the most underfunded services in health care.4 Canadians reported counseling to be their highest mental health care need,5 yet it was also the least likely to be met, largely because most counseling services remain outside the public health care system.

Consequently, most people end up managing their mental health in primary care,4 with publicly funded physicians often the only affordable option for patients. With so few services available in this model, patients often can't access care until they are severely symptomatic. By then it's too late: symptoms are entrenched, with poor prognoses and spiraling psychosocial costs.

Instead, supporting patients when their symptoms require only minimal intervention not only reduces downstream costs, but also empowers patients to self-manage their symptoms.

Starting small with local solutions

In 2015, a small group of physicians in Victoria came together to develop a cognitive-behavioral

This article is the opinion of the Shared Care Committee and has not been peer reviewed by the BCMJ Editorial Board.

therapy (CBT) group program to offer equitable, accessible, and timely evidence-based mental health treatments for early intervention on a large scale.

The Shared Care Committee and the Victoria Division of Family Practice supported this team to collaboratively build a curriculum targeting primary care patients that could be delivered through 90-minute group medical visits over 8 consecutive weeks. The curriculum drew from the most evidence-based self-management skills, such as CBT, dialectical behavioral therapy, and mindfulness.

> Patients often can't access care until they are severely symptomatic.

How it worked

The group created a sustainable delivery model that capitalized on physician facilitators, using existing MSP fee codes, and accommodated training of new family physicians through co-facilitation in ongoing patient groups. Administration was streamlined through a centralized referral centre, offering both patients and physicians maximum flexibility. The outcomes of this initiative have previously been reported in the BCMJ,6 indicating effective results with economic benefits.

Building on success for provincial

As communities around BC became interested in launching similar initiatives, the Shared Care Committee selected the program for provincial spread. The program had already been expanded to nearby locations-Vancouver, Nanaimo, and

Salt Spring Island—but geographic barriers became a major obstacle to it spreading more widely.

Virtual care provides greater access

When COVID-19 hit, the team pivoted to telehealth, with virtual groups offered within a week. A comparable-sized group program resumed within 3 months of the start of the pandemic.

Evaluations of patient satisfaction, helpfulness, and safety, and symptom-rating improvements showed virtual groups were comparable to the in-person experience, with more people preferring the virtual groups.

The virtual format also solved the problem of geographic barriers for training for more remote physicians—physicians anywhere could join an experienced facilitator in a group, complete the training, and become equipped to offer their own groups.

Supporting the mental health of physicians

The pandemic also stressed the ongoing need for mental health supports for physicians, so the founding physicians collaborated with the Physician Health Program (PHP) and several Divisions of Family Practice to offer physician-based groups. These groups provided doctors with the opportunity to begin learning and practising skills for mental health within a collegial environment. The groups had lengthy wait lists almost immediately.

Opportunities and next steps

The Shared Care Committee has brought together the CBT Skills Groups Society of Victoria, UBC CPD, and the PHP to expand the virtual groups to both patients and physicians across BC, well beyond the considerable SHARED CARE **COLLEGE LIBRARY**

number of patients who have participated so far—14000 patients have been referred by 1500 family physicians across the province.

Starting this winter, physician wellness will be the focus of a UBC CPD series of CBT groups and workshops, where specialists and family physicians can meet virtually to support their personal well-being and gain grounding in group facilitation (including trauma-informed care and inclusivity training). Practical aspects of CBT will also be taught for physicians to share with patients.

Selected physicians can choose to continue training with the CBT Skills Groups Society to offer their own CBT skills groups to patients across the province.

Visit https://ubccpd.ca/collaborate/port folios/cbt-skills for details on how physicians can participate in this program. ■

-Joanna Cheek, MD **Psychiatrist Lead, UBC CPD Physician** Wellness

References

- 1. Canadian Mental Health Association, National. Fast facts about mental health and mental illness. 19 July 2021, https://cmha.ca/brochure/fast-facts -about-mental-illness/
- 2. Angus Reid Institute. Worry, gratitude & boredom: As COVID-19 affects mental, financial health, who fares better; who is worse? Accessed 17 September 2021. https://angusreid.org/covid19-mental-health/.
- 3. Jenkins EK, McAuliffe C, Hirani S, et al. A portrait of the early and differential mental health impacts of the COVID-19 pandemic in Canada: Findings from the first wave of a nationally representative crosssectional survey. Prev Med 2021;145:10633.
- Canadian Mental Health Association, National. Mental health in the balance: Ending the health care disparity in Canada. 17 September 2018. https://cmha .ca/brochure/mental-health-in-the-balance-ending -the-health-care-disparity-in-canada/.
- Statistics Canada. Data. Accessed 17 September 2021. https://www150.statcan.gc.ca/n1/en/type/data
- Cheek J, Burrell E, Tomori C. Self-management training in cognitive-behavioral therapy skills: A project to address unmet mental health needs in Victoria, BC. BCMJ 2019;61:316-323.

Library reading lists

taying current to provide the highest level of patient care is an ongoing challenge. The College Library has many options to help, including curated reading lists. Reading lists are designed to support physi-

cians' ongoing learning, with emphasis given to cultural sensitivity, humility, and other socially significant themes, and topics of rapid change where resources outside the scope of a conventional literature search may be helpful. The Library currently maintains seven lists: Pain Management, Pandemic Management, Point of Care Ultrasound, Race and Health Equity, Sex-

ual and Gender Diversity, Trauma-Informed Care, and Virtual Care.

Reading lists are continually updated to adapt to changing situations. For example, in 2020 the Library's Pandemic Management list highlighted epidemiology, infectious disease,

This article is the opinion of the Library of the College of Physicians and Surgeons of BC and has not been peer reviewed by the BCMJ Editorial Board.

and physician wellness in general, and now includes COVID-19-specific resources for busy clinicians.

The lists also incorporate different resource types: point-of-care modules from BMJ Best

> Practice and DynaMed, journals, online and print British Columbia. Read-

choosing. Either a one-time list or monthly updates may be requested. Similarly, if any journal titles stand out, the Library can send tables of contents monthly for selected titles and forward the full text of articles of particular interest. As always, please contact the Library for more information: https://www .cpsbc.ca/registrants/library/make-request. ■

—Paula Osachoff Librarian

books, current guidelines, and videos. The Library's online resources can be accessed from anywhere by College registrants, and print items can be mailed anywhere in ing lists may also spark an idea for a literature search, and the Library is happy to send a customized list of the latest articles on topics of your

Doctors Helping Doctors The Physician Health Program of British Columbia

The Library currently

maintains seven lists:

Pain Management,

Pandemic Management,

Point of Care

Ultrasound, Race and

Health Equity, Sexual

and Gender Diversity,

Trauma-Informed Care,

and Virtual Care.

offers help 24/7 to B.C. doctors and their families for a wide range of personal and professional problems: physical, psychological and social.

Call 1-800-663-6729 or visit www.physicianhealth.com

