911 Telephone Script for In Office Emergencies

Prior to calling, ensure:

☐ Patient demographics and weight available
☐ Call to take place near treating physician OR caller to have access to treatment flow sheet to ensure information accurately conveyed

Ambulance please.
Our address is: ____________________________
We are a Medical Clinic.
Our phone number is: ______________________
We have a ____ year old patient experiencing anaphylaxis.
They have received _____ doses of epinephrine and have ongoing (report all that are relevant) respiratory, cardiovascular, gastrointestinal symptoms.
The patient is currently:
• -Awake OR not awake
• -Alert OR not alert
• -In respiratory distress OR not in respiratory distress
• -There is bleeding OR there is no bleeding

IF respiratory or cardiovascular concerns:
The physician has requested ACLS support and would like to give handover to the crew prior to arrival at the following number (physician cell or office phone): ____________

After completion of the call:

☐ Copy anaphylaxis flow sheet to send with EMS crew and patient
☐ Pre-draw 1 additional dose of epinephrine to send with crew