

## 911 Telephone Script for In Office Emergencies

*Prior to calling, ensure:*

- Patient demographics and weight available*
- Call to take place near treating physician OR caller to have access to treatment flow sheet to ensure information accurately conveyed*

Ambulance please.

Our address is: \_\_\_\_\_

We are a Medical Clinic.

Our phone number is: \_\_\_\_\_

We have a \_\_\_\_ year old patient experiencing anaphylaxis.

They have received \_\_\_\_ doses of epinephrine and have ongoing (report all that are relevant) respiratory, cardiovascular, gastrointestinal symptoms.

The patient is currently:

- -Awake OR not awake
- -Alert OR not alert
- -In respiratory distress OR not in respiratory distress
- -There is bleeding OR there is no bleeding

*IF respiratory or cardiovascular concerns:*

The physician has requested ACLS support and would like to give handover to the crew prior to arrival at the following number (physician cell or office phone): \_\_\_\_\_

*After completion of the call:*

- Copy anaphylaxis flow sheet to send with EMS crew and patient*
- Pre-draw 1 additional dose of epinephrine to send with crew*